

## **PRIVACY POLICY**

### **Binding Corporate Rules**

In addition to the privacy practices set out in this Privacy Policy, iView International PTY LTD has established a set of Corporate Rules (also referred to as Binding Corporate Rules), approved by a number of privacy regulators. These Corporate Rules are a commitment by iView International PTY LTD to protect your personal information regardless of where the data resides. Depending upon where you live, the Binding Corporate Rules may provide additional privacy rights through your local privacy regulator or government. For more information about our Binding Corporate Rules, please contact us through [support@taxi-247.com](mailto:support@taxi-247.com)

### **How we collect information about you**

When you visit the Taxi 24/7 website ([www.taxi-247.com](http://www.taxi-247.com)) or use the Taxi 24/7 iOS application, we collect information sent to us by your computer, mobile phone or other access device. The information sent to us includes data on the pages you access, your computer IP address, device identifiers, the type of operating system you're using, your location, mobile network information, standard web log data and other information. Web log data includes the browser type you're using and traffic to and from our site. When you visit the Taxi 24/7 website or use the Taxi 24/7 Services, we also collect information about your transactions and your activities.

In addition, if you open a Taxi 24/7 driver account or use passenger (rider) Services, we may collect the following types of information:

Contact information, such as your name, address, phone, email and other similar information.

Financial information, such as the full bank account numbers and/or credit card numbers that you link to your Taxi 24/7 account or give us when you use our services.

Detailed personal information such as your date of birth, driver authority/vehicle or license number.

We may also obtain information about you from third parties such as service partners and identity verification services. However, we will advise you if we conduct any Credit Checks for compliance purposes.

You may choose to provide us with access to certain personal information stored by third parties such as social media sites (e.g., Facebook and Twitter). The information we may receive varies by site and is controlled by that site. By associating an account managed by a third party with your Taxi 24/7 account and authorising Taxi 24/7 to have access to this information, you agree that Taxi 24/7 may collect, store and use this information in accordance with this Privacy Policy.

In order to help protect you from fraud and misuse of your personal information, we may collect information about your use and interaction with our website or Taxi 24/7 Services. For example, we may evaluate your computer, mobile phone or other access device to identify any malicious software or activity.

We may also collect additional information from or about you in other ways, such as through contact with our customer support team, results when you respond to a survey and from interactions with members of the iView International PTY LTD corporate family or other companies.

### **How we protect and store personal information**

Throughout this policy, we use the term "personal information" to describe information that can be associated with a specific person and can be used to identify that person. We do not consider personal information to include information that has been made anonymous so that it does not identify a specific user.

We store and process your personal information on our computers in the US, Asia, Europe and elsewhere in the world where our facilities are located. We protect your information using physical, technical, and administrative security measures to reduce the risks of loss, misuse, unauthorised access, disclosure and alteration. Some of the safeguards we use are firewalls and data encryption, physical access controls to our data centres, and information access authorisation controls.

### **How we use the personal information we collect**

Our primary purpose in collecting personal information is to provide you with a secure, smooth, efficient, and customised experience. We may use your personal information to:

provide Taxi 24/7 Services and customer support;

process transactions and send notices about your transactions;

resolve disputes, collect fees, and troubleshoot problems;

prevent potentially prohibited or illegal activities, and enforce our End- User Licensing Agreement;

customise, measure, and improve Taxi 24/7 Services and the content, layout, and operation of our websites and applications;

deliver targeted marketing, service update notices, and promotional offers based on your communication preferences;

contact you at any telephone number, by placing a voice call or through text (SMS) or email messaging, as authorised by our End-User Licensing Agreement;

compare information for accuracy and verify it with third parties;

verify your identity with third parties for the purposes of the Anti-Money Laundering and Counter-Terrorism Act, including credit reporting agencies such as Veda.

If all or some of your personal information is not collected, we may be unable to provide you with Taxi 24/7 Services or a customised experience.

#### Marketing

We do not sell or rent your personal information to third parties for their marketing purposes without your explicit consent. We may combine your information with information we collect from other companies and use it to improve and personalise Taxi 24/7 Services, content, and advertising. If you do not wish to receive marketing communications from us or participate in our ad-customisation programs, simply indicate your preference by emailing [support@taxi-247.com](mailto:support@taxi-247.com) and write 'Marketing' in the subject line.

We may also call or text message (SMS) you at a phone number that you have provided to us.

#### How we share personal information with other Taxi 24/7 users

To process payments, we may share some of your personal information with the person or company that is paying you. Your contact information, date of sign-up, the number of payments you have received from verified users, and whether you have verified control of a bank account are provided to other Taxi 24/7 users with whom you transact through the mobile application. In addition, this and other information may also be shared with third parties when you use these third parties to access Taxi 24/7 Services. Unless you have agreed to it, these third parties are not allowed to use this information for any purpose other than to enable Taxi 24/7 Services.

If we are sending you money and enter in your email address, we will provide them partners with a registered name so they can verify they are sending the money to the correct account.

We work with third parties, including merchants, to enable them to accept or send payments from or to you using payment service providers. In doing so, a third party may share information about you with us, such as your email address or mobile phone number, to inform you that a payment has been sent to you or when you attempt to pay a merchant or third party. We use this information to confirm that you are a Taxi 24/7 customer and that Taxi 24/7 as a form of payment can be enabled, or to send you notification of payment status. Also, if you request that we validate your status as a Taxi 24/7 customer with a third party, we will do so.

Regardless, we will not disclose your credit card number or bank account number to anyone who has paid you through the Taxi 24/7 network, or with the third parties that offer or use Taxi 24/7 Services, except with your express permission or if we are required to do so to comply with credit card rules, a subpoena, or other legal process.

#### How we share personal information with other parties

We may share your personal information with:

Members of the iView corporate family -- like , iView International LLC or iView Incorporation PTY LTD.,— to provide joint content, products, and services (like registration, transactions and customer support), to help detect and prevent potentially illegal acts and violations of our policies, and to guide decisions about their products, services, and communications. Members of our corporate family will use this information to send you marketing communications only if you have requested their services.

Service providers under contract who help with our business operations such as fraud prevention, bill collection, marketing, and technology services. Our contracts dictate that these service providers only use your information in connection with the services they perform for us and not for their own benefit.

Financial institutions that we partner with to jointly create and offer a product. These financial institutions may only use this information to market Taxi 24/7-related products, unless you have given consent for other uses.

Credit bureaus and collection agencies to report account information, as permitted by law.

Banking partners as required by credit card association rules for inclusion on their list of terminated merchants (in the event that you meet their criteria which includes having Taxi 24/7 close your Taxi 24/7 Account due to your breach of the End-User Licensing Agreement).

Companies that we plan to merge with or be acquired by. (Should such a combination occur, we will require that the new combined entity follow this Privacy Policy with respect to your personal information. If your personal information could be used contrary to this policy, you will receive prior notice.)

Law enforcement, government officials, or other third parties pursuant to a subpoena, court order, or other legal process or requirement applicable to Taxi 24/7 or one of its affiliates; when we need to do so to comply with law or credit card rules; or when we believe, in our sole discretion, that the disclosure of personal information is necessary to prevent physical harm or financial loss, to report suspected illegal activity or to investigate violations of our End-User Licensing Agreement.

Other third parties with your consent or direction to do so.

Please note that these third parties may be in other countries where the laws on processing personal information may be less stringent than in your country. However, we will ensure that we comply with our Binding Corporate Rules and also take reasonable steps to ensure the third parties do not breach the Privacy Principles in relation to the personal information.

Taxi 24/7 will not sell or rent any of your personal information to third parties for their marketing purposes and only shares your personal information with third parties as described in this policy.

If you open a Taxi 24/7 account directly on a third party website or via a third party application, any information that you enter on that website or application (and not directly on a Taxi 24/7 website) will be shared with the owner of the third party website or application. These sites are governed by their own privacy policies and you are encouraged to review their privacy policies before providing them with personal information. Taxi 24/7 is not responsible for the content or information practices of such third parties.

#### Using Log In with Taxi 24/7

Log In with Taxi 24/7 is a tool we've developed to improve your Internet experience. Log In with Taxi 24/7 allows you to streamline and simplify the account creation and login process when using third-party websites, and it allows these websites to enhance your experience on their sites. Instead of creating multiple usernames and passwords for each website you visit, Log In with Taxi 24/7 allows you to sign in to a participating website using your existing Taxi 24/7 login information. When you use Log In with Taxi 24/7, you agree that Taxi 24/7 can share the information listed on the Log In with Taxi 24/7 consent screen or in your Log In with Taxi 24/7 account settings with the participating website. Information you allow Taxi 24/7 to share with these third-party websites is subject to each third-party's terms of service and privacy agreement, so you are encouraged to review their policies.

#### How you can access or change your personal information

You can review and edit your personal information at any time by logging in to your account and reviewing your account settings and profile. You can also close your account through the Taxi 24/7 mobile application. If you close your Taxi 24/7 account, we will mark your account in our database as "Closed," but may retain personal information from your account for a period of time to collect any fees owed, resolve disputes, troubleshoot problems, assist with any investigations, prevent fraud, enforce our End-User Licensing Agreement, or take other actions as required or permitted by law.

#### How you can contact us about privacy questions

If you have questions or concerns regarding this policy, you should contact us.

If you have a privacy complaint, you should report it by using emailing [privacy@taxi-247.com](mailto:privacy@taxi-247.com)

Alternatively, you can report it by:

Fax to:

Privacy Officer  
iView International PTY LTD  
(02) 9646 2283

#### Handling your complaints

We aim to:

Acknowledge receipt of all complaints within 5 business days.

Resolve all complaints within 45 days. This may not be possible in all circumstances.

Where we cannot resolve a complaint within 45 business days, we will notify you of the reason for the delay as well as an indication of when we expect to resolve the complaint.

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(Please check website: [www.taxi-247.com](http://www.taxi-247.com) to find an updated EULA and Terms & Conditions Statement. If there are any Legal or Privacy concerns please email to [privacy@taxi-247.com](mailto:privacy@taxi-247.com))

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